Frequently Asked Questions

What do I do the first day of lessons?

Arrive early, bring your receipt, wait in the lesson waiting area and become familiar with your instructor. Please remain seated in the bleachers or bench area during the entire class.

Who is available to answer questions?

A cashier, pool manager or aquatics specialist is on duty to assist you. Please do not talk to the lifeguard in the tower or to the instructor during the lesson.

Do you offer credits, transfers or refunds?

Refund requests can be made to the principal aquatics specialist **7 days prior** to the first class by submitting a refund request form. Credits will also only be granted **7 days prior** to the first class meeting by submitting a refund request form. Transfers will only be granted **prior to the first class meeting.** Refunds will immediately be returned to the credit/debit cards and will come in the mail within 2-4 weeks for cash/check. No prorated refunds.

What are your safeguards?

We provide American Red Cross certified instructors and ARC certified lifeguards during all learn-to-swim classes.

Do you offer make-up lessons?

We do **not** offer make-up lessons. If we cancel a class due to a special event, inclement weather, etc. you will receive notification as to if and when that lesson will be made up.

How long before my child is swimming?

This depends on the child – how fast they learn, how confident they are in the water and the child's interaction with their swim instructor.

What is the minimum enrollment?

Private lessons have a maximum of 1 student. Semiprivates have a minimum of 2 and maximum of 3 students. For all group classes, there must be a minimum of 4 students. Classes will be monitored and cancelled the Thursday prior ro the session start date if the minimum has not been met. For all cancelled classes, options will be available including transfer, upgade, credit or refund.



Private/Semi-Private Lessons

The city of Las Vegas aquatic unit can accommodate requests for private and semi-private swim lessons at all pools (season permitting). Private lessons (1 student) are \$125 for 6 (six) 45-minute lessons. Semi-private lessons (2-3 students) are \$65 for 6 (six) 45-minute lessons.

Group Lesson Fees

Monday/Wednesday/Friday or Monday/Wednesday or Tuesday/Thursday

6 (six) 45-minute lessons for \$30

Saturdays

6 (six) 45-minute lessons for \$30

- · Parent/child classes are 30 minutes.
- Five-lesson sessions will have prorated fees.



City of Las Vegas Pools

Pavilion Pool(702) 229-1488

Municipal Pool.....(702) 229-6309

Baker Pool(702) 229-1532

Doolittle Pool(702) 229-6398

Carlos L. Martinez and Darrio J. Hall Family Pool at Gary Reece

Freedom Park(702) 229-1755

Garside Pool(702) 229-6393







Learn-to-Swim Parent Handbook

How to Register

To register for all levels, visit Municipal or Pavilion pool during regularly scheduled open hours or register online 24 hours a day, 7 days a week. During the summer, register at your pool of choice during regularly scheduled open hours in addition to online.

Online Registration

Log onto www.lasvegasparksandrec.com – twenty-four hours, 7 days a week. You need to create an account and have a credit card for payment (Visa, Mastercard or Discover).

Please cotact any city recreation center or call (702) 229-2330 for assistance.

You may print a copy of the receipt for your records.

Phone: (702) 229-PLAY www.lasvegasparksandrec.com

American Red Cross Learn-To-Swim Program Parent and Child, Preschool Levels 1-3 and Levels 1-6

Parent and Child

Ages: 18 months-3 years

Requirements: Swim Diaper. Parent or guardian in

water.

Objective: To orient children to the water. Emphasis on safety and participation. Parent or guardian instructed on teaching the child the basics of swimming. Child will remain in the class until he or she has acquired the readiness or age necessary for advancement to the next level. Lessons are 30 minutes.

Preschool Level 1

Ages: 3 and 5 years **Requirements:** None.

Objective: Intended for children who have had little or no experience in the water. Water safety and water exploration are the main objectives. No parent or guardian is required to be in the water.

Preschool Level 2

Ages: 3 and 5 years

 $\textbf{Requirements:} \ \ \text{Successful completion of Level 1 or}$

possess necessary skills.

Objective: Intended for children who have had some experience in the water. In addition to learning about water safety and water exploration, students build on skills taught in preschool level 1. Students learn greater independence and more ways to complete certain skills.

Preschool Level 3

Ages: 3 and 5 years

Requirements: Successful completion of Level 2 or

possess the necessary skills.

Objective: Intended for children who have had experience in the water. Students build on skills taught in preschool level 2. Students learn how to jump in, front, back and jellyfish floats; and emphasis on swimming on the front and back for greater distances.



Level 1

Ages: 6-11 years **Requirements:** None.

Objective: Intended for children who have little or no water experience. Water exploration and water safety are the main objectives. Students will begin to develop some primary skills and learn how to achieve a comfort level in the water.

Level 2

Ages: 6-11 years

Requirements: Successful completion of Level 1 or possess

the necessary skills.

Objectives: Intended for children who have completed or show competency in Level 1 skills. Students will voluntarily submerge and will begin to acquire forward locomotion skills on both front and back.

Level 3

Ages: 6-11 years

Requirements: Successful completion of Level 2 or possess

the necessary skills.

Objectives: Intended for children who have completed or show competency in Level 2 skills. Students will work to improve all skills with emphasis on form and stroke efficiency. Students must float and swim on the front and back without support. Students must be able to enter and exit deep water with ease, tread water and retrieve submerged objects in shallow water.

Level 4

Ages: 6-11 years

Requirements: Successful completion of Level 3 or possess

the necessary skills.

Objectives: Intended for children who have completed or show competency in Level 3 skills. Students will work to improve all skills with emphasis on form and stroke efficiency. Students must be able to perform dolphin kick, scissor kick, elementary backstroke and front crawl with rotary breathing.



Level 5

Ages: 6-11 years

Requirements: Successful completion of Level 4 or

possess the necessary skills.

Objectives: Intended for children who have completed or show competency in Level 4 skills. Class activities will stress endurance with stroke work in the front crawl, back crawl, butterfly, breaststroke, elementary backstroke and sidestroke. Students must be able to perform surface dives, tread water using two different kicks, swim breaststroke, sidestroke and butterfly.

Level 6

Ages: 6-11 years

Requirements: Successful completion of Level 5 or

possess the necessary skills.

Objectives: To promote to a swim team level swimmer, sign up for **Fitness Swimmer**. To learn how to safely dive from poolside and diving board, sign up for **Fundamentals of Diving**. To learn how to swim all strokes more efficiently, sign up for **Personal Water**

Safety.

Teen / Adult I or II

Ages: 12+ years

Requirements: Categorized as beginner level I and

more advanced level II.

Objectives: No water experience or fear of water sign up for **Level I**. Can swim freestyle and backstroke comfortably and can tread water in the deep end, sign up for **Level II**.

Combination Levels

During the winter months and at the small pools, levels will be combined (beginner & advanced).

Ages: 3-11 years

Objectives: Beginner – PSI, PS2, Level I, Level 2 **Advanced** – PS3, Level 3, Level 4

